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**From:** UWRSH - Clinical Research Program Specialists-UWH <crps@uwhealth.org>  
**Sent:** Friday, April 10, 2020 5:29 PM  
**Cc:** UWRSH - Clinical Research Program Specialists-UWH  
**Subject:** External Research Monitor REMOTE access to Health Link  
**Attachments:** EpicCare Link for Research Monitors RC guide 2020 04 10.pdf; Research Monitor Care Link Handbook 2020 04 08.pdf

Hello!

We are excited to announce that External Research Monitors will have view-only **REMOTE access** to the full electronic health record via the UW Health CareLink Portal starting **April 13<sup>th</sup>, 2020**. External Research Monitor access is restricted to specific patient records identified and released by the research coordinator. This functionality is available for active participants on studies that are interfaced with Health Link. These workflows will replace the current on-site, InBasket/laptop workflows.

We recognize that, given the impact of COVID-19 on in-person monitoring visits, there will likely be a flood of requests. We ask for your patience as our CareLink and Security teams do their best to review and complete the requests. Please allow for up to 5 business days for request completion and plan accordingly.

Informational documents for the workflows are attached for both research coordinators and external research monitors (included here as an FYI for study coordinators, CareLink team will send the manual to the monitors when provisioning login information) and will be posted on the Health Link for Research U-Connect Resources page. The Research Coordinator workflows involve the use of Reporting Workbench. If you have not used Reporting Workbench functionality in the past, just a reminder that there are two resources on the Health Link for Research U-connect page that you may review:

[Health Link Guidance Document: Research Coordinator Use of Reporting Workbench \(RWB\)](#)

[Reporting Workbench Tips - Research Coordinators](#)

Please note: remote access to study documents that are not scanned into Health Link is out of scope for this project. Research groups must establish alternative strategies to enable remote monitoring of this study-specific documentation.

Please reach out with any questions,  
Ann

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